



MLNO'Smart — User Guide

Introduction

Welcome to **MLNO'Smart** — the trusted marketplace where you can **buy, sell, and connect** for machinery, equipment, spares, instruments, consumables, and raw materials. MLNO'Smart is built to make your experience reliable, efficient, and transparent.



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Getting Started: Registration & Signing-in

For one-time registration, please fill-in this google document (click / tap on the link or scan the QR code) and we will revert with your credentials.

<https://forms.gle/CCFQm9YRNpqvBMq68>



- Go to **mlnosmart.in** and click Login (top-right).
 - Enter your **registered email** and **password**.
 - Optionally, check “**Keep me logged in**” so you don’t have to sign in each time.
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Navigating the Homepage & Categories

- The homepage features four main **product categories**: **Equipment**, **Instruments**, **Spares**, **Consumables & Raw Material**.
 - The **Search Bar** allows you to look up specific items. If you need something and you don’t find it there, drop us an email and we will scout it out for you.
 - Footer links **About Us**, **How it Works**, **Terms & Conditions**, and **Help & Support**.
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Browsing Products & Viewing Details

When you click-open a category (e.g., **Equipment**):

- You’ll see a **list of products** with key information such as **Make**, **Model Number**, **Manufacture Date**, and **Quoted Price**.
- Each product has a “**View Detail**” button.

Inside **View Detail**, you’ll find:



- Asking Price
 - Quantity Available
 - Detailed Specifications
 - Two action buttons:
 - **Chat with Seller** - Message the seller, ask questions, and negotiate. Here, pre-populated questions and answers work in real-time; custom Q&A will be moderated.
 - **Make an Offer** - Submit your price offer instantly.
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Understanding the Header Icons

Icon	Purpose
• Wishlist (Heart)	Save products you like for future reference.
• Notifications (Bell)	Alerts for new offers, updates, and escalations.
• Messages (Envelope / Chat)	Manage chats with sellers (if buying) or buyers (if selling).
• Sell (Button)	Create a new listing by adding product details and photos.
• Profile (User Icon)	Manage information such as Bank Account details, etc.

Wishlist: Saving Your Favourites

- Click the **heart icon** on any product to add it to your Wishlist.
 - Access saved items via the **Wishlist** header icon.
 - Remove products by clicking the heart again.
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Messages: Chat & Offers

- **Buy Tab:** Conversations with sellers about items you wish to purchase.
 - **Sell Tab:** Messages from buyers who contacted you about your listings.
 - Each product shows related chats in the sidebar.
 - Use chat to ask questions, share additional specs, and negotiate.
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Sell: Listing Your Product

- Click **Sell** in the header.
 - Fill in product details (name, make, model, condition, description, price, location).
 - Upload **clear, high-quality images / videos**.
 - Review and publish. This goes through the moderation process before going live.
 - Track buyer messages and respond.
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Profile: Managing Your Account

- Access via the **Profile** icon.
 - Update your **name, email, and business information**.
 - Keep details current to build trust.
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Help, Support & Policies

- **Help & Support:** Raise a support ticket.
 - **Terms & Conditions:** Understand your rights and responsibilities.
 - **About Us / How it Works:** Learn more about MLNO'Smart's services.
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Best Practices & Tips

- Use clear product photos.
 - Respond promptly to inquiries.
 - Verify product details before confirming purchases.
 - Keep chat and transaction records.
 - Contact us via **Help & Support** for assistance when needed.
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MLNO 
MANAGE LIKE NO OTHER

<https://MLNO.in>